

## Meeting Minutes

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final | Date: 2/11/2004 |
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Thelma Hayter, DMH  
**Scribe:** Evelyn Woodard/Debra Haraway  
**Date:** 2/11/2004  
**Time:** 10:00AM TO 1:00PM  
**Location:** Crossroads, Conference Room 3

### Attendees

#### Name

##### IPRS Core Team

|                |                |                |
|----------------|----------------|----------------|
| Gary Imes      | Joyce Sims     | Evelyn Woodard |
| Betty Cogswell | Bobby Minish   | Debra Haraway  |
| Thelma Hayter  | Cathy Bennett  |                |
| Jeffrey Poole  | Paul Carr      |                |
| Cheryl McQueen | Kellie Fessler |                |

##### Area Programs

|                |             |                    |                   |
|----------------|-------------|--------------------|-------------------|
| Catawba        | Johnston    | Rockingham         | Wake              |
| Centerpoint    | Lee-Harnett | Sandhills/Randolph | Western Highlands |
| Crossroads     | Mecklenburg | SE Center          |                   |
| Eastpointe     | Neuse       | Smoky Mountain     |                   |
| Edgecombe-Nash | New River   | Tideland           |                   |
| Guilford       | Pathways    | VGFW               |                   |

### Agenda

| Item No. | Topics   |
|----------|--|
| (1).     | <p>Division and EDS Review</p> <p>Review February 6th checkwrite results.<br/>Upcoming checkwrites - February 13, 27.</p> <p>Review results of the previous<br/>Checkwrite, noting problems researched,<br/>solved or still being researched and<br/>checkwrite summary report.</p> <p>Bug Central Status, review status of<br/>action items and issues related to support<br/>pilot Area Programs, key CSR's. Update<br/>on any Medicaid mini-modifiers.</p> <p>IPRS Operations Support: File<br/>Maintenance, Security and Help Desk</p>   |
| (2).     | <p>Area Programs and Others</p> <p>Area Program Checkwrite Status –review<br/>February 6<sup>th</sup> checkwrite results -budget<br/>changes &amp; 837/834 items. Questions<br/>and comments about upcoming<br/>checkwrites - Feb 13, 27. Agenda items:<br/>approve January 21<sup>st</sup> meeting minutes for<br/>posting, TPA status. R/E/L Area<br/>Programs involvement. Rate changes fax<br/>number will change from (919) 508-0950<br/>to (919) 508-0980 on 2/16/04.</p> <p>Area Programs questions and comments<br/>regarding upcoming checkwrite.<br/>Concluding remarks from DMH and/or<br/>EDS.</p> |
| (3).     | <p>Miscellaneous</p> <p>Other IPRS related topics for discussion.</p>  |

| Item No. | Topics  |
|----------|---|
| 1.       | <p><b>Administration Notes (Division and EDS review):</b></p> <p><b>General Discussions and Questions:</b></p> <p>EDS will forward DMH IT Services both copies of Checkwrite report IPDR6702.</p> <p>In reference to the CNDS issue (Race/Ethnicity/Language), the 834-file cannot be modified/changed (batch/modes). EDS is still researching this issue.</p> <p>Catawba County will forward EDS their adjustments to be processed systematically by February 20<sup>th</sup> for the upcoming February 27<sup>th</sup> checkwrite.</p>  |
| 2.       | <p><b>Review Results of the Previous Checkwrite:</b></p> <p>Please review the attached checkwrite summary report.</p> <p><b>CSR Prioritization:</b></p> <p>EDS is working on two key projects/CSR's (Value Options and R/E/L). EDS intends to reprioritize all projects/CSR's prior to DB2 implementation.</p> <p><b>Bug Central:</b></p> <p>There are currently four bugs in customer review (209198, 218327, 216817 and 221388) and two bugs in process/working (227187 and 227771).</p> <p><b>Operations Support (File Maintenance, Security, Help Desk):</b></p> <p>No issues to report at this time.</p> <p>Cheryl questioned if she had sent a file maintenance request to change the descriptions of the YP9 codes. EDS will follow up with her.</p> |

| Item No. | Topics  |
|----------|---|
| 3.       | <p><b>Administration Notes (10:30am Conference Call to Area Programs):</b></p> <p>There have been some budget changes. UCR funds have been moved into the non-UCR funds.</p> <p>The Area Programs will need to check their files submitted on January 29<sup>th</sup> and 30<sup>th</sup>. Server in Plano, Texas that receives the 837 and 834 files to upload to the mainframe was rebooted (time of the reboot unknown). If the Area Programs submitted their files during the time of the reboot, the files were not processed (eligibility cycle or checkwrite cycle).</p> <p>Centerpoint claims did not process through the translator due to the pay to provider and the rendering provider name being the same. New River stated they had the same problem. They changed the name slightly for the pay to provider to cause the segment loop 2310B to be created and get around the missing segment loop 2310B error.</p> <p>Mecklenburg – Upgrade schedule to go into production tonight. The Area Program is experiencing problems with some procedure codes not showing up on 835's on the 1/9/04 checkwrite.</p> <p>Sandhills will contact Guilford County for assistance on how to get the 835-macro to work for their Medicaid RA.</p> <p>The Area Programs raised questions regarding the 834 field changes (R/E/L unable to make modifications/changes on the 834 at this point). The Division and EDS are still researching issue.</p> <p>The Area Programs will start using the new fax number (919) 508-0980 to fax their rate changes effective Monday, February 16<sup>th</sup>.</p> <p>Sandhills expressed concerns regarding missing rates (submitted rate requests/changes to Rick DeBell some time ago). Cheryl McQueen stated Kent Woodson submitted some rate changes yesterday. Cheryl will check to see if Sandhills rates changes went in then will email Pam. If the rates didn't go in then Sandhills should resubmit another rate request to Kent Woodson.</p> <p>Lee-Harnett informed the Area Programs they created an approval form for inpatient enrollment criteria. Mark Robeson offered to send the form to any of the Area Programs who would like see it.</p> <p>Rockingham expressed concerns regarding their RA's (only getting paid for 1 unit instead of multi units they think they received EOB 7000). The problem was corrected by EDS January 21<sup>st</sup>. The Area Program may have to submit adjustments/rebill these claims.</p> |

### Action Items

## Integrated Payment and Reporting System (IPRS)

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| Item No. | Open Date | Description  | Assigned To                   | Comments   | Status    | Target Date |
|----------|-----------|--|-------------------------------|--|-----------|-------------|
| AI1.     | 7-23-03   | DMH IT Services will perform follow-up procedures regarding jail diversion allocation.   | Betty Cogswell<br>Rick DeBell | Short term/long term solution proposed. Long term encompasses changes to the eligibility file; covers more than jail diversion.                      | No change |             |
| AI2.     | 10-8-03   | Western Highlands merger.  | Rick DeBell                   | Communicate with Lisa and Wanda possible impacts resulting from the merger.  | No change |             |
| AI3.     | 10-22-03  | Area Programs that have not sent their consolidated TPA: SE Regional, Davidson, Onslow, Neuse, Durham, Foothills and Riverstone. | Paul Carr                     | EDS will perform follow-up procedures (receiving compliant 835 for these Area Programs who have not forwarded a consolidated TPA for EDS signature). |           |             |

### Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
|----------|-----------|-------------|-------------|----------|--------|-------------|
|----------|-----------|-------------|-------------|----------|--------|-------------|

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